

**Frost & Sullivan recognizes Leading Companies at 2013 Asia Pacific Best Practices Awards**

**Singapore, 17 October, 2013** – Frost & Sullivan today honored exemplary corporations within the Energy & Power, Environmental & Building Technologies, Healthcare, Industrial Technologies, Logistics and Information & Communication Technologies industries in the region at the 2013 Frost & Sullivan Asia Pacific Best Practices Awards held on the 17<sup>th</sup> of October at the St Regis Hotel, Singapore.

For the sixth consecutive year, the Frost & Sullivan Asia Pacific Best Practices Awards recognize companies across industries commending their diligence, commitment, and innovative business strategies required to advance in the global marketplace.

At this gala event, Manoj Menon, Partner & Asia Pacific Managing Director, Frost & Sullivan said, “Our industry research program seeks to identify and recognise outstanding organisations for the industries in which they operate. These extraordinary industry performers have demonstrated common characteristics such as their drive to excel as well as continuous innovation and focus on talent development that has allowed them to surpass industry expectations in this ever-changing business climate. Tonight, we celebrate the success of such remarkable top-performers.”

Frost & Sullivan identifies the outstanding industry achievements in the past year by companies in the local and regional markets through its in-depth analysis and coverage of these industries. In keeping with Frost & Sullivan’s time-honored commitment in pursuit of excellence and innovation, the awards offered are carefully reviewed and evaluated to reflect the current market landscape and include new emerging sectors.

For more details on the 2013 Frost & Sullivan Asia Pacific Best Practices Awards, please visit <http://www.apacbp-awards.com/>

Media partners for the awards banquet include Top 10 of Asia and Asian Century Institute.

To obtain photographs from the event, please contact Melissa Tan at [melissa.tan@frost.com](mailto:melissa.tan@frost.com).

<b>2013 Frost &amp; Sullivan Asia Pacific Best Practices Awards Recipients</b>		
	<b>Award</b>	<b>Recipient</b>
<b>Transportation &amp; Logistics</b>	2013 Asia Pacific Multipurpose Terminal Operator of the Year	Jurong Port
	2013 Asia Pacific Logistics Infrastructure Developer of the Year	Mapletree Logistics

<b>Information &amp; Communication Technologies</b>	2013 Malaysia Video Collaboration System Integrator of the Year	Mitcom Sdn Bhd
	2013 Thailand Data Communications Service Provider of the Year	United Information Highway
	2013 Greater China Growth Excellence Award in IP-VPN Market	Citic Telecom CPC
	2013 Southeast Asia Growth Excellence Award for Video Collaboration Market	Avaya
	2013 Southeast Asia Market Share Leadership Award for Contact Center Applications	Avaya
	2013 Southeast Asia Web Application Firewall Market Share Leadership Award	Imperva
	2013 Southeast Asia Contact Center System Integrator of the Year	Jebsen and Jessen Communications (S) Pte Ltd
	2013 Asia Pacific Customer Value Enhancement Award in the Contact Centre Application	SAP
	2013 Asia Pacific Growth Excellence Award in the Desktop Video Collaboration Market	Vidyo
	2013 Asia Pacific Customer Value Enhancement Award in Contact Center Outsourcing Solutions	Teleperformance
	2013 Asia Pacific Market Share Leadership Award for Workforce Management (WFM) System	NICE
	2013 Asia Pacific Market Share Leadership Award for Call Monitoring Systems	Verint Systems
	2013 Asia Pacific Web Application Firewall Market Share Leadership Award	F5 Networks
	2013 Asia Pacific Product Line Differentiation Award for Data Center Solutions	IO
	2013 Asia Pacific Market Share Leadership Award for Inbound Contact Routing Systems	Avaya
	2013 Asia Pacific Market Share Leadership Award for Self-Service Systems (IVR)	Avaya
	2013 Asia Pacific Entrepreneurial Company of the Year for Unified Communications	Consilium Software
	2013 Asia Pacific Managed Video Collaboration Service Provider of the Year	Tata Communications
	2013 Asia Pacific Cloud-based Contact Center Service Provider of the Year	BT
	2013 Asia Pacific Headset Vendor of the Year	GN Netcom

<b>Environment &amp; Building Technologies</b>	2013 Asia Pacific Product Line Strategy Award in the Water Filtration Market	Elken Sdn Bhd
	2013 Asia Pacific Customer Service Leadership Award in the Water Filtration Market	Elken Sdn Bhd
	2013 Asia Pacific Water Filtration Company of the Year	Amway
	2013 Asia Pacific Water Technology Company of the Year	Hyflux Ltd
	2013 Asia Pacific Bottled Water Company of the Year	Spritzer
	2013 Asia Pacific Builder's Growth Excellence Leadership Award	UOA Development Bhd
	2013 Asia Pacific Facilities Management Company of the Year	ISS Facility Services
<b>Energy &amp; Power Systems</b>	2013 Malaysia Power Plant Service Provider of the Year	TNB Repair & Maintenance Sdn. Bhd.
	2013 Southeast Asia UPS Vendor of the Year	Schneider Electric
	2013 Southeast Asia UPS Service Provider of the Year	Schneider Electric
	2013 Asia Pacific Competitive Strategy Leadership Award in Distribution Grid Management Market	Siemens
	2013 Asia Pacific Enabling Technology Award in Energy Storage Systems Integration	ABB
	2013 Asia Pacific Electrical Solutions Company of the Year in the Marine & Offshore Market	ABB
	2013 Asia Pacific Advanced Metering Infrastructure Company of the Year	Landis+Gyr
<b>Healthcare</b>	2013 Asia Pacific Market Penetration Leadership Award in the Digital and Computed Radiography Market	Carestream Health
	2013 Asia Pacific Endoscopy Company of the Year	Karl Storz
<b>Technical Insights</b>	2013 Asia Pacific Technology Innovation Award for Thermophilic Digestion Technology for Fertilizer Production	Biomax Technologies Pte Ltd
	2013 Asia Pacific Technology Innovation Award for Oil & Gas Biodegradable Degreaser	BCI Chemical

## About Frost & Sullivan

Frost & Sullivan, the Growth Partnership Company, works in collaboration with clients to leverage visionary innovation that addresses the global challenges and related growth opportunities that will make or break today's market participants.

Our "Growth Partnership" supports clients by addressing these opportunities and incorporating two key elements driving visionary innovation: The Integrated Value Proposition and The Partnership Infrastructure.

- ***The Integrated Value Proposition*** provides support to our clients throughout all phases of their journey to visionary innovation including: research, analysis, strategy, vision, innovation and implementation.
- ***The Partnership Infrastructure*** is entirely unique as it constructs the foundation upon which visionary innovation becomes possible. This includes our 360 degree research, comprehensive industry coverage, career best practices as well as our global footprint of more than 40 offices.

For more than 50 years, we have been developing growth strategies for the global 1000, emerging businesses, the public sector and the investment community. Is your organization prepared for the next profound wave of industry convergence, disruptive technologies, increasing competitive intensity, Mega Trends, breakthrough best practices, changing customer dynamics and emerging economies?

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